



## How to Register

# myCOVERAGE

### Benefits and 24-hour Access


- View coverage and benefit information
  - File claims\*
  - Download forms & Explanation of Benefits
  - Check claim status/claims history
  - Update electronic communication preferences & profile
  - Contact Atlantic American Employee Benefits Home Office
- \*Not available for all products.

### Register Today

Atlantic American Employee Benefits is excited to provide you with online access to your coverage and paid claim information via [mycoverage.atlam.com](http://mycoverage.atlam.com). You will need the following information prior to accessing our enhanced technology: Social Security Number, Email Address and Policy Number, or Last Name and ZIP Code.

- **Go to:** [mycoverage.atlam.com](http://mycoverage.atlam.com) and click "Register to create an account"
- **Enter personal information:** Social Security Number, Policy Number, or Last Name and ZIP Code
- **Register:** Confirm the existing email address on file or enter a new email address; then check your e-mail for confirmation and link.
- **Create User ID:** Choose your User ID and Password
- **Security questions:** Complete unique questions for secure access

Welcome to your MyCoverage Portal!

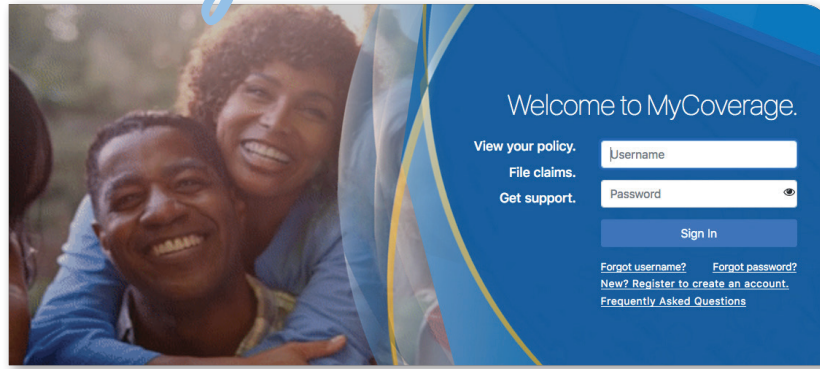


**ACCIDENT INSURANCE**

ACTIVE  
Policy #2171203261  
[View Policy >](#)

[File a Claim >](#)  
[View Claims History >](#)  
[Explanation of Benefits >](#)

# myCOVERAGE



## Benefit and Coverage Information

Your policies are displayed on the homepage of your MyCoverage portal, or by clicking “My Policies” from the navigation bar. Simply click on “View Policy” to see the full product policy details.

## Online and Secure Claims

The fastest way to file a claim is via the MyCoverage portal. Simply log in to your account to get started, check on the status of a previously filed claim or find answers to commonly asked questions. Some type of claims that can be filed are:

- Wellness exams and annual physicals
- Accident claims
- Hospital Indemnity claims
- Disability claims
- Critical Illness claims
- Cancer screening tests
- Colonoscopy
- Mammograms

Each Atlantic American Employee Benefits product has unique requirements for filing a claim and that is outlined before you begin to file your claim.

### Advantages of online claims:

- Speed of submission
- Direct Deposit of claim payment
- Convenience
- Accuracy

For those products that can't be submitted online, click “Forms” in the navigation bar. You can access all claims forms for email or direct mail submission.

Claims forms are available for download in the Forms section of the MyCoverage portal, the resource section of [aaemployeebenefits.com](http://aaemployeebenefits.com), or via mail by contacting Customer Care at (866) 458-7502, option 1.

Accident, Critical Illness and Hospital Indemnity claims should use the Health & Wellness Insurance Claim form, however, the Employer and Physician section is not required to be completed. Supporting documentation may be required before processing.

## Contact Us:

Have a Question? We're here to help.  
Monday–Thursday 8 a.m. to 5:30 p.m. Friday 8 a.m. to 5 p.m.  
[groupcustomercare@atlam.com](mailto:groupcustomercare@atlam.com)



[mycoverage.atlam.com](http://mycoverage.atlam.com)